

Privacy statement

Last updated in February 2018

Your privacy is important to us. When you call on us and provide us with your data, you do share with us personal information. You must be confident that we carefully and confidentially handle your data. This privacy statement explains how we do this.

The Privacy statement shall also apply to the www.maracainternational.com website, managed by [MARACA International bvba], whose registered office is at [Heirbaan 143, 3110 Rotselaar, Belgium] and with company number [BE0673484559] (hereinafter referred to as "[MARACA]" or "we").

By using our services and website, you accept this privacy statement unconditionally. We may at any time change the privacy policy. That is why it is recommended that you regularly check this privacy statement.

What personal information do we collect?

We collect personal data only when you decide to provide identification information to us, whether or not through the website, we collect: name and contact information, your bank details, demographic information (such as age, gender), credentials (passwords, logins).

Furthermore, we collect the contents of each communication as long as this is necessary in order to provide you our services.

You can visit our website without personal information. In this case, it is possible that some data is collected via Cookies, for example the language that you want the website to register.

Cookies

Our website uses functional cookies. Cookies are small information files that are automatically stored on the hard drive of your computer. By using cookies, the use of the website is faster and more efficient. They cannot damage your computer or the files on it.

In such a cookie information is stored about certain preferences (language choice, the browser used, IP address, etc.) and can remember certain contact data (login, password). Using cookies on our website allows to recognize you visit us again and we can offer you on your next visit even a better service.

Cookies enable MARACA to monitor and analyze use of the website.

You can always refuse cookies through your browser setting. If you do so, it is possible that the website or parts of it no longer work properly.

For what do we use your personal data?

We use the personal identifiable information you provided for:

- The establishment and maintenance of a contract

- To inform you about our services, new events or events in the sector, to send you press releases and to send promotional messages
- To evaluate our operation and service
- To answer your questions and to communicate with you

For the processing of the personal data we rely on your permission and/or on the necessity of the processing to provide our services to you, or on a legal obligation or because of a legitimate need.

Who has access to your personal data?

We may share your personal data with your consent, if it is necessary to provide you our services or if required to do so by law.

We may share your personal information with affiliated companies or with third parties that process data for our account. When these service providers, for our account, act as data processor, it is not allowed by us that they use or disclose this information in a manner that does not correspond to the cases described in this privacy statement.

We do not sell personal information we collect to any third party nor do we give it to them freely. Use of personal information is subject to the cases set out in this privacy policy or as communicated to you at the time of the personal information collection.

We can also disclose your personal information:

- When certain legislation or legal processes require us to do so
- in the context of an investigation of suspected or actual fraudulent and illegal activities.

We reserve the right to transfer personal information in the event we would sell all or part of our company or our investments. If such a sale occurs, we will take care that all reasonable measures are taken by the transferee to turn to a correct processing of the personal data provided to us and this in a way that is consistent with this privacy statement

How long will personal data be stored?

We retain personal information as long as is necessary in order to offer you our services or for other essential purposes, such as to comply with our legal obligations.

The information will be removed 5 years after the end of any cooperation or after the last contact between us, except in the case of an ongoing dispute.

What are your rights?

Right to access and correction

You have the right to access and improvement at all times, in accordance with the Belgian privacy law. This can be done by sending a request with a copy of your ID to privacy@maracainternational.com .

Law on data portability

You have the right to receive the personal information you provided us in a structured, common and machine-readable form, whether or not it is with the intend to transfer the data to another party.

Right to erase data

You can at any time and in accordance with the regulations on data protection, exercise your right to erase data by sending a request with a copy of your ID card, to privacy@maracainternational.com.

In response to such request, we will make no further use of your personal data and we will keep personal information only as far as and to the extent that this would be necessary due to a legal obligation.

Right of opposition and complaints

When you no longer want us to process your data, you can at any time recall your permission– in whole or in part. This can have the effect that we are no longer able to provide our services. This can be done by sending a request with a copy of your ID to privacy@maracainternational.com.

When you have a question or complaint regarding the processing of your personal data, you can go to privacy@maracainternational.com.

We'll respond timely to these requests and complaints.

If at any time you find that any of your rights have not been respected, you can also complain to the Belgian Privacy Commission (see: <https://www.privacycommission.be>).

How safe are your data with us?

We have appropriate physical, technical and organizational security measures in place to effectively protect your personal information against unauthorized access, use and disclosure.

Only authorized persons get access to your data, after a double verification procedure on our server protected by encryption via SSL technology.

Contact

If you have any further questions about this privacy statement, want to exercise your rights, or want to change the information you have provided or wish to change settings, please contact us here:

Adres

E-mail: privacy@maracainternational.com.